

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Atlantic City MUA Did Not Meet Treatment Requirements

Our water system recently violated a drinking water requirement. Although this was not an emergency, as our customers, you have a right to know what happened, what you should do, and what we did (are doing) to correct this situation.

We routinely monitor your water for turbidity (cloudiness). This tells us whether we are effectively filtering the water supply. Normal turbidity levels at our plant are 0.03 turbidity units. A water sample taken November 3, 2018 showed levels of 1.71 turbidity units. This was above the standard of 1NTU units. Because of these high levels of turbidity, there is an increased chance that the water may contain disease-causing organisms.

What should I do?

- There is nothing you need to do. You do not need to boil your water or take other actions. We do not know of any contamination, and none of our testing has shown disease-causing organisms in the drinking water.
- If you have a severely compromised immune system, have an infant, are pregnant, or are elderly, you may be at increased risk and should seek advice from your health care providers about drinking this water. General guidelines on ways to lessen the risk of infection by microbes are available from EPA's Safe Drinking Water Hotline at 1-800-426-4791.

What does this mean?

This is not an emergency. If it had been, you would have been notified within 24 hours. **Turbidity has no health effects. However, turbidity can interfere with disinfection and provide a medium for microbial growth. Turbidity may indicate the presence of disease causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.** These symptoms are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice.

What is being done?

A valve was found to have malfunctioned and this caused more water to be moved through the treatment process than anticipated. The fault was corrected and treatment returned to normal operating conditions within an hour.

Throughout the entire event, the water quality leaving the treatment plant remained well within specified ranges however necessary precautions were taken and supplemental samples were collected to ensure this to be true. All water quality samples collected met with regulations governing potable water.

For more information, please contact Anthony Palombi, Plant Manager at (609) 641-0024.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by the Atlantic City Municipal Utilities Authority. State Water System ID#: NJ0102001.

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