

**WEATHER EMERGENCY ALERT FOR WATER SUPPLY
FOR IMMEDIATE RELEASE**

THE ATLANTIC CITY MUNICIPAL UTILITIES AUTHORITY RECOMMENDS THAT ITS CUSTOMERS TAKE ACTION TO AVOID HAVING THEIR COLD WATER PIPES FREEZE UP DURING THIS PERIOD OF EXTREME COLD WEATHER. THE WEATHER FORECAST FOR THE NEXT FEW DAYS PREDICTS BELOW FREEZING TEMPERATURES, HIGH WINDS AND EXTREMELY COLD WIND CHILL FACTORS WHICH CAN RESULT IN WATER PIPES IN EXPOSED AREAS FREEZING. THE AUTHORITY SUGGESTS THAT THEIR WATER SERVICE CUSTOMERS WHO HAVE EXPERIENCED FROZEN PIPES AND SERVICES LINES IN PAST WINTERS PERMIT A MINIMUM OF ONE COLD WATER OUTLET TO RUN CONTINUOUSLY AT A RATE OF FLOW EQUAL TO THE DIAMETER OF A STRAW, WHILE THE OUTSIDE TEMPERATURES CONTINUE TO REMAIN BELOW FREEZING, OR THIRTY-TWO (32) DEGREES. THE CONTINUOUS FLOW OF WATER WILL PREVENT THEIR SERVICE LINE FROM FREEZING DUE TO THE DEPTH OF FROST LEVELS IN THE GROUND.

IT HAS BEEN FOUND BY AUTHORITY PERSONNEL THAT WHEN THE OUTSIDE TEMPERATURE REMAINS BELOW THIRTY-TWO (32) DEGREES FAHRENHEIT FOR MORE THAN THREE CONSECUTIVE DAYS THERE ARE A SIGNIFICANT NUMBER OF CUSTOMERS, PARTICULARLY SINGLE FAMILY HOMES AND SMALL BUSINESSES, WHO EXPERIENCE FROZEN SERVICE LINES, AND AS A RESULT, LOSE THEIR WATER SUPPLY ENTIRELY UNTIL THE PIPES HAVE BEEN THAWED OUT. THE AUTHORITY SUGGESTS THAT THIS PROCEDURE, ALTHOUGH POSSIBLY COSTING THE CUSTOMERS A COUPLE OF DOLLARS PER DAY FOR THE TIME THAT THE WATER MUST REMAIN RUNNING MAY BE A WORTHWHILE INVESTMENT IN THE PREVENTION OF THEIR RESIDENCE OR BUSINESS BEING WITHOUT WATER SERVICE FOR ESSENTIAL DOMESTIC AND SANITARY NEEDS DURING THIS EXTREMELY COLD WEATHER. IT IS ALSO NOTED THAT CUSTOMERS WHO HAVE MORE SPECIFIC QUESTIONS IN REGARD TO PREVENTING LOSS OF THEIR WATER SUPPLY DUE TO A FREEZE-UP MAY CALL THE AUTHORITY BUSINESS OFFICE BETWEEN THE HOURS OF 9:00 AM AND 4:30 PM ON NORMAL WORKING DAYS FOR MORE DETAILED INFORMATION AT 609-345-3315 EXT. 210, OR 609-345-3315, EXT. 234 AFTER HOURS.